



Terms and conditions

Please read these booking conditions carefully as they incorporate the basis upon which bookings are accepted by The Golf Touring Company.

The Golf Touring Company markets holiday packages on behalf of ASI Corporate Travel Pty Ltd (License number 2TA08040) but is not itself a transport, tour, event or accommodation provider. It acts only as an agent for those service providers. It is therefore important for you that you obtain and read the service providers terms and conditions applicable to the products in your package, and make sure you are aware of any exclusions or limitations of liability imposed by the service provider.

Travel insurance is recommended.

How to Book: Select your requirements and contact us by email, phone or directly at our premises. Please note that all reservations are subject to availability at the time of booking. Any verbal quote given is an estimate only of the price, which will be subject to revision on confirmation of the reservation.

Changes in Prices and Itineraries: All prices are in Australian dollars (except where noted). Prices are inclusive of taxes and charges that apply from 1 January 2013, but do not include any fees that may be imposed directly by third parties. Prices are provided as a guide only and may vary due to changes in taxes or charges or due to currency fluctuations. Please note that the price of your arrangements may change at any time up to 30 days before your departure even if you have paid all or part of the quoted price of your holiday. In addition whilst every care is taken in providing accurate prices and information, fluctuations can occur which are beyond our control. If we have to change any of your arrangements for reasons beyond our control, for example if an airline changes its schedules, if a hotelier over-books hotel accommodation or if there are any changes in applicable taxes or charges, we will notify you. If such changes result in your holiday costing more or otherwise being materially different from that originally booked, then you may cancel the holiday and we will refund any monies already paid less charges levied by suppliers. The cost of escorted tours may vary according to the number of passengers on the tour. If numbers drop below a certain level the cost of the tour may be subject to increase. The Golf Touring Company constantly strives to improve tour itineraries and features. If such improvements can be made or unforeseen circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels.

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Goods and Services Tax (GST): All prices and charges are inclusive of Australian GST where applicable.

Deposits A \$200 deposit is required within 7 days to confirm booking unless otherwise notified. Some tours (US MASTERS) will require additional and subsequent deposits due prior to the final payment date. These are paid to the supplier to secure the land arrangements. These deposits are NON REFUNDABLE. Please ensure that you have adequate travel insurance to cover any unforeseen cancellations. Full payment requirements: Full payment is due 60 days prior to departure. If for any reason we do not receive your balance by the due date, we reserve the right to treat your booking as cancelled and apply the appropriate cancellation charges. A deposit holds services requested but does not guarantee prices. Late bookings are subject to full payment being received at the time of booking and full payment of any additional costs incurred for obtaining the services required. All monies paid for tours will be deposited into the ASI Corporate Travel client trust account

Credit Card Payments: There is no levy if monies are paid by Visa or Mastercard. An additional fee of 3% will apply if payments are made by AMEX..

Cancellation, alterations and refunds: Cancellations by the client must be in writing to The Golf Touring Company and are subject to the following forfeit of cost per person unless otherwise notified:

- * Cancellation 60 days or more before departure date: 20% of the package value lost
- * Cancellation between 60 days and 30 days before departure date: 50% of the package value lost
- * Cancellation less than 30 days before departure date: 100% of the package value lost.

Some tours may have different cancellation terms and these will be spelt out in the tour itinerary and will take precedent over these terms above.

The Golf Touring Company reserves the right to cancel or reschedule any tour departure in accordance with operating requirements or circumstances beyond our control. The Golf Touring Company is not responsible for any costs for other travel arrangements affected due to our cancellations or rescheduling of any tour departure. If you cancel or terminate your booking any deposits paid will be forfeited. After final payment is made the booking will be subject to fees imposed by airlines, ground operators and hotels amounting to all or part of the cost paid.

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Amendment and Document reissue fees: The Golf Touring Company reserves the right to charge amendment fees if you alter your requirements more than once in any given booking, in addition to any charges imposed by operators and suppliers. A document reissue means an alternation to an existing booking and not a transfer to another package wherein cancellation fees may apply.

Tour Membership The Golf Touring Company reserves the right to withdraw from the tour any person whose behaviour is deemed likely to effect the smooth operation of the tour or adversely effect the enjoyment or safety of any other passengers. The Golf Touring Company will be under no liability to any such person for refund, compensation, repatriation or any other matter arising.

Refunds: No refund is available for cancellations after holiday has commenced or in respect of any tours, accommodation, meals or any other services not utilised. If the weather causes golf tournaments or golf games to be cancelled or rescheduled, The Golf Touring Company will refund any monies that suppliers refund to us. However please note in most cases this does not occur.

Product descriptions: Descriptions features are based on current information provided by hotels and suppliers. Any facilities shown as included are subject to change at any time. The standard of accommodation and other services are based on various factors, which are generally accepted as indicative of certain class; however, we do not guarantee the standard, class or fitness for purpose of that accommodation or service.

Maps and photographs: Maps and photographs are shown for general information and may not necessarily reflect actual services provided.

Travel insurance: We recommend that at the time of booking you consider purchasing a travel insurance policy of your choice. Cover can be obtained for such things as loss of deposit through cancellation, loss or damage to personal baggage and loss of money, medical expenses, additional expenses to cover hotel accommodation and repatriation costs to your point of origin should the holiday need to be extended or curtailed due to illness while overseas, or due to the need to return to your point of origin because of unexpected death or illness of a close relative and cancellation of transport services due to industrial action. If you have a pre-existing medical condition - that is you are taking medication or have been to the doctor in the past 30 days you must advise us so that the condition is covered in the policy. You will be required to complete a pre-existing form which must

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be signed by your doctor and assessed by the insurance company. An additional premium may be payable.

Health and immigration: You should familiarise yourself with any health or visa requirements that may be applicable in the areas you intend visiting. You are responsible for all exit, entry, health and other documents required by laws, regulations, offers demands or requirements of the countries visited or transited. Each person shall carry a valid passport (for international travel) (with a least six months validity) The Golf Touring Company cannot accept responsibility for your failure to ensure that you have correct travel information.

Baggage: Please check with the applicable airlines for full details. The Golf Touring Company is not responsible for excess baggage charges. Due to space available on transport, we ask that you only bring one large suitcase per person as well as your golf clubs.

Travel and accommodation: The Golf Touring Company is not itself a carrier, hotelier or car hire operator. The flights cruises, rail and coach journeys, other travel and hotel accommodation, car hire and any other components included in your holiday are provided by reputable carriers and hoteliers on their own conditions. It is important to note therefore that all bookings with The Golf Touring Company are subject to the terms and conditions and limitations of liability imposed by the various providers involved in your travel booking, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage.

Not included: The costs of interstate and intrastate travel arrangements from their hometown to and from their choice of international departure city. The price of any passports and visa, items of a personal nature such as laundry, taxis, telephone calls, excess baggage charges, personal and baggage insurance, postage and cables, drinks, room service, or meals unless specified and any fees or charges payable direct by you to a third party.

Air Travel: All bookings are subject to the general conditions of carriage of that carrier. Booking arrangements: All bookings are subject to the acceptance of the booking conditions on behalf of all persons named in the booking.

Limit of Liability: We do our best to make sure that your arrangements are satisfactory, however many of the goods and services offered are supplied by third parties. The Golf Touring Company act only as an agent for those suppliers. To the extent permitted by law, The Golf Touring Company

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excludes all liability for any loss or damage whatsoever that may arise in any way in connection with the offer of goods and services by The Golf Touring Company or any third parties, or in connection with the supply of such services. In the cases where The Golf Touring Company does accept liability the maximum amount to be paid will equal the amount paid for their tour or service.

Events beyond our control: The Golf Touring Company does not accept any liability whatsoever for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by any events which are beyond its control including but not limited to war, civil disturbance, fire, flood acts of God, acts of Government or any other authorities, accident to or failure of machinery of equipment or industrial action.

Destination Passenger Enquiries: The Golf Touring Company makes no representations as to the safety conditions of a destination. International travel advice can be obtained from various sources, including local government, local consular offices and the Australian Department of Foreign Affairs and trade.

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